



Key Benefits

- Easy 20-minute set up.
- Centralize all customer email in one location.
- Answer 80% of your customer email - automatically!
- Focus on increasing revenue and sales, not answering repetitive email.
- Sellers usually see a 25% jump in sales.
- Route and escalate problems quickly to resolve customer issues.
- It's web-based. No special hardware or software to purchase.
- Adds a 24x7 complete customer support solution to your website.
- Maintain consistency in messages and responses.
- Keeps a complete customer service history.
- Automatically records customer contact info.
- Filters to manage and file incoming email.
- Flexible to fit your customer support needs.

Do You Get a Bazillion Emails?

Consolidate All Buyer Email in One Location

You need ezSupport, our easy-to-use customer support solution. Our ezSupport products correctly answer 80% of inbound customer email - *automatically*. Now you can offer superior customer service and handle more customer questions, without adding additional support reps.

ezSupport helps eliminate many of the pains your business faces, yet provides an easy transition to a robust and scalable system that expands with a company's needs. Set up time is less than 20 minutes, so you can spend your time increasing sales, not answering repetitive email.

Flexible to Fit Your Needs

You can add features and functions to meet your customer support needs. Our Expansion Modules* allow you to increase the power of ezSupport.

Shared Knowledgebase

Automatically share your FAQs and other information across multiple ezSupport accounts without the need to duplicate information.

Chat

Give your customers and support reps direct communication, 24x7.

POP Email

Stop going to multiple email accounts to respond to customer questions. Import and answer it from your ezSupport account.

Tickets

Manage and track all customer support questions and issues. Plus, your customers can track a ticket status 24x7.

Returns and Shipment Tracking

Make it easy for you and your customers to manage or track returns and orders sent via FedEx, US Postal Service and UPS.

* Expansion Modules available at an additional cost

Get Started Today!

To sign up for ezSupport, visit
www.hostedsupport.com